

# We make healthcare easier



## Navigating the healthcare system can be a challenge.

Health Advocate offers a unique level of personalized support you won't find anywhere else.

As an independent third party, our experts will answer your questions and take on virtually any healthcare issue -- so you and your family get the right care at the right time.

All at no cost to you.

Turn to us—we can help.



**866.695.8622**

Email: [answers@HealthAdvocate.com](mailto:answers@HealthAdvocate.com)  
Web: [HealthAdvocate.com/members](http://HealthAdvocate.com/members)

Download the app today!



Available at no cost to employees, spouses, dependents, parents and parents-in-law. Completely confidential.

**We're not an insurance company.** West's Health Advocate Solutions is not a direct healthcare provider, and is not affiliated with any insurance company or third party provider.

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## Support for every medical condition

- Explain diagnoses and treatments; help you understand next steps
- Arrange expert second opinions and transfer medical records

## We take the hassle out of healthcare

- Find the right in-network doctors and make appointments
- Help resolve complicated medical claims and billing issues

## Research issues outside the scope of your health plan

- Explain how all your benefits work, including voluntary benefits like dental or vision
- Research and answer questions about services not covered by your plan

## One-on-one support for the entire family

- Our services are available to you, your spouse, dependents, parents and parents-in-law, regardless of coverage
- We'll coordinate services related to all aspects of your care



**HealthAdvocate<sup>SM</sup>**