

# SmartChoice Patient Outreach Program

Manage and control your healthcare costs while still visiting high-quality facilities

Costs for MRIs, CT and PET scans can vary greatly depending on where the test is performed. At Medical Mutual, we are committed to helping you manage and control your healthcare costs while still having these services performed at high-quality facilities. That's why Medical Mutual now offers the SmartChoice program for our members to use.

## What is the SmartChoice program?

The SmartChoice program helps you find lower-cost, conveniently located, network facilities for your approved radiology scans. While the decision over where to have your services performed is always yours, Medical Mutual wants to provide you with cost-effective options to put you in control of your healthcare and your finances.

## How does SmartChoice work?

Your provider submits a request to Medical Mutual for radiology services, such as an MRI, CT or PET scan. A SmartChoice representative researches if there are other facilities in your network that provide the same services at a lower cost.

If an in-network facility is available at a lower cost, a representative will reach out to you and provide an overview of the lower-cost options in your area. You pick the facility that best meets your imaging needs, and a SmartChoice representative will help to schedule your new appointment.

## Why should I participate in SmartChoice?

The SmartChoice program gives you:

- Personalized attention about your care options from a highly trained SmartChoice representative.
- Information about high-quality, lower-cost network facilities that are available to perform the approved tests your doctor ordered.
- Help with scheduling appointments for your services at convenient locations near your home or workplace.
- Information about your approved tests, such as the authorization number, facility location and contact information.

**For more information, visit [MedMutual.com/SmartChoice](https://www.medmutual.com/SmartChoice) or call Medical Mutual Customer Care at the number on your member ID card.**